



## RETURN GOODS POLICY

---

Please note that not all merchandise is eligible for return. Obsolete and superseded parts are not eligible. Customer specific (proprietary) parts may not be returned. Special order products are not eligible for return.

An RMA request form must be completed and submitted to Fleetline before any consideration can be given for a return. The RMA request form can be found online at [www.fleetlineproducts.com](http://www.fleetlineproducts.com) or by contacting Customer Service at 800.332.6653. Once the RMA request form is received and approved by Fleetline, an RMA number will be provided.

The following applies to all return requests:

- All returns must be accompanied by an approved RMA number.
- All returns must be accompanied by a copy of the original invoice.
- Parts may only be returned by the original purchaser.
- Returns must be shipped freight prepaid.
- Returned parts must have been purchased within the previous six months.
- Returned parts must be received in "brand new" saleable condition, in their original packaging.
- Returned parts are subject to a 15% restocking fee.
- Annual return amount is limited to 5% of annual sales.

**800.332.6653**  
FLEETLINEPRODUCTS.COM